

# 3P (Production Preparation Process) Seminar

December 10–14, 2012

## Location

Park Nicollet Health Services—Stilts Building  
6700 Excelsior Blvd.  
St. Louis Park, MN 55426

[View map and directions](#)

(N.E. corner of Excelsior Blvd. and Louisiana Ave. Next to Park Nicollet Clinic–Creekside)

## Audience

This course is designed for Quality Improvement leaders/coaches and other staff in charge of process and facility improvement/redesign who recognize the importance of Kaizen and have knowledge and experience with basic Kaizen, regardless of industry.

## Description

Healthcare leaders and improvement coaches have many options for improving outcomes, efficiency and the experiences of their patients. The Production Preparation Process (3P) is an effective and proven approach that Lean Leaders can use to redesign broken processes and create new, innovative processes and facilities for patients, families and staff. This course will provide you with specific skills you can apply within your own organization, allowing you to design and implement significant changes in a consistent and timely fashion.

## Cost

\$1,500

## Please contact us with questions or to register

Phone: 952-993-3531

Toll-free: 1-888-786-3119

Fax: 952-993-3033

E-mail: <mailto:cme@parknicollet.com>

## **Agenda**

### **Monday, December 10, 2012**

#### **8:30 a.m. to 4:30 p.m.**

Participants will learn how to reduce lead-time and expedite the Production Preparation Process and review the basic concepts of building quality into processes themselves. Participants will learn the concept of the Production Preparation Process in healthcare and understand how to implement it over the remaining days of the seminar.

### **Tuesday–Thursday, December 11–13, 2012**

#### **9 a.m. to 4 p.m.**

Teams will be formed based on actual design needs at Park Nicollet. Consultants and support staff will be assigned to each team. Each team will work in a Park Nicollet department to analyze the targeted services, review the “7 flows of medicine” and evaluate their status. Team will compile production process lists and determine the essential functions to be improved. They will select key areas of opportunity and develop design ideas for each area and evaluate them as a team using evaluation checklists. Participants will also create mockups to verify the effectiveness and practicality of their ideas. Based on the mockups, the teams will re-review the 7 Flows and to further refine their designs and develop implementation plans.

### **Friday, December 14, 2012**

#### **9 a.m. to Noon**

Each team member will participate in the presentation of their team’s analyses and design activities. Shingijutsu consultants will offer comments and feedback following each team’s presentation. The day will conclude with the presentation of individual certificates and recognition of the teams.

## **Faculty**

- **Katsuya Koide**

A Kaizen specialist who has been instrumental in the development of The Toyota Production System. He has been teaching Kaizen across industries and countries, including most recently, healthcare in the U.S.

- **Takeshi Iwata**

An acknowledge Kaizen leader with a proven record and reputation as an effective Instructor. He is easy to understand and is familiar with many of the issues facing leaders in healthcare today.