

Financial assistance frequently asked questions

1. How do I qualify for the financial assistance program?

Park Nicollet recognizes the financial hardships health care needs can create. If you feel your income is not sufficient to pay for your services at Park Nicollet, you may qualify for our financial assistance program, which is based on your income, assets and family size. See if you may qualify by using our [online calculator](#).

Before applying for our financial assistance program, patients must first apply for and fully use any available governmental assistance. This requirement is so we conserve these funds for people with no other source of payment.

Minnesota offers several health care programs to people who qualify. The following Medical Assistance information on the Minnesota Department of Human Services website will help you determine possible eligibility.

- [Medical assistance](#)
- [Medical assistance for Employed Persons with Disabilities \(MA-EPD\)](#)
- [MinnesotaCare](#)

Beginning in February 2012:

- Before applying for Park Nicollet's financial assistance program, a family must have a minimum balance of \$200.
- If approved for Park Nicollet's financial assistance program, a family will be responsible to pay at least the first \$200, after insurance processing. Payment of your previous Financial Assistance balance or a payment plan is required before future Financial Assistance can be requested.
- Families who are uninsured for hospital services and have an annual income less than \$125,000 may be eligible for a discount. In these cases, the family will not be required to pay the first \$200 balance on qualifying hospital services if the discount results in a balance less than \$200.

2. How long does the approval process take?

The approval process takes about 14 days after you provide us with the documents necessary to process your application.

3. Whose income must be included on the application for financial assistance?

If you are married, both spouses' incomes must be included on the application. If you are over age 18 and can be counted as a dependent on your parents' income tax returns, both parents' incomes must be included.

4. Can I apply for financial assistance if I have insurance?

Yes. Any discount you qualify for under the program will be made after we receive payment from your insurance company.