

Frequently asked questions about Park Nicollet's financial assistance program:

1. Is the application for a Government assistance program?

- No, the application is to determine if you qualify for Park Nicollet's financial assistance program. Your eligibility for this program is based on your household income, family size and assets.
- Before applying for our financial assistance program, patients must first apply for and fully use any available governmental assistance. This requirement is so we can conserve these funds for people with no other source of payment.

2. How do I qualify for Park Nicollet's financial assistance program?

- Park Nicollet will review your completed financial assistance application, required income verifications, assets and family size to determine if you qualify for a discount.
- Income criteria is based on 275% of the Federal Poverty Guidelines. Applicants may be eligible for partial financial assistance with income up to 385% of the Federal Poverty Guideline. Income levels associated with this guideline are based on family size.

3. How long does it take to process my application for financial assistance?

- The process takes about 14 days upon receipt of the documents necessary to process your application.

4. Whose income must be included with the application for financial assistance?

- If you are married, both spouses' incomes must be included with the application. Unless you are legally separated from your spouse, you must include both spouses' income. Proof of legal separation is required.
- If you are 18 years or older you must send in your own application and the income of the person who claimed you on their taxes.
- For children under 18 years old, you must send in the income of the person who claimed the child(ren) on their taxes.

5. Can I apply for financial assistance if I have insurance?

- Yes. Any discount for which you qualify under the program will be made after we receive payment from your insurance company.

6. Will my services qualify for a financial assistance discount?

- Not all services are eligible for Park Nicollet's financial assistance program. Some excluded services are elective, not medically necessary or cosmetic services, as well as balances that would be paid by insurance, like Medicare, Medicaid, automobile, worker's compensation or liability insurance.

7. How often do I need to apply for this program?

- You will need to reapply for assistance for each visit at Park Nicollet Health Services. Please contact us at 952-993-7672 to reapply.